

Location	Catholic Crosscultural Services PEEL REGION 8 Nelson Street W #302, Brampton ON L6X 4J2
Accessibility	Automatic main entrance, first hour & evenings free municipal parking, easily accessible via elevators
Phone	905-457-7740
Fax	905-457-7769
Website	www.cathcrosscultural.org
Hours	Mon, Thu, Fri 9 am-5 pm * Tue-Wed 9 am-8 pm
Eligibility	Permanent Resident, Convention Refugee, Live-In Caregivers
Application	Call or drop in
Languages	English ; Arabic ; Dari ; Farsi ; Gujrati : Hindi ; Malayalam ; Polish: Portuguese ; Punjabi ; Sinhala: Spanish ; Tamil ; Urdu
Fees	None
Services Available	<p>Settlement services available include: Individual assessment of the newcomer's settlement needs and development of a detailed settlement plan; workshops and making connections with available community services in the areas of health, housing, education, childcare, employment, finance, immigration, post-secondary education, language learning and legal supports, help with understanding and completing government forms and applications; connection with community and volunteer opportunities; seasonal income tax clinic; monthly Service Canada clinic to assist newcomers and families with OAS, GIS, CPP, CPP disability and survival benefits; weekly English conversation Circle.</p> <p>Labour Market Access Program: providing newcomers orientation to the Canadian job market, job search preparation, and information sessions and strategies on finding employment; workshops on job search, labour market information and Canadian workplace culture; resume, cover letter and interview preparation; career related information sessions and opportunities for networking with employers.</p> <p>Women Support Services: confidential counselling services to assist newcomer women and their children who have, or are, experiencing domestic abuse through individual and group services: short-term, goal focused counselling including the development of transition and safety strategies and information on your rights and options; crisis and support counselling to assist individuals seeking immediate assistance; linking women to appropriate services in the community that address legal, housing, financial and long term counselling needs</p>

Mental Health Program: offers cultural and language specific counselling to newcomer individuals, couples and families. Through individual counselling and educational workshops, newcomers will receive the support and tools needed to manage the challenges of stress, anxiety, depression, substance abuse, parenting, family conflict, trauma and other life transitions. Services currently available in Hindi, Arabic, English.

LINC (Language Instruction for Newcomers to Canada) provides free English language classes from beginner to advanced language level for permanent residents, convention refugees and live-in caregivers.

Family Literacy Program provides language and age appropriate family reading resources through a lending library activities to encourage and reinforce family language learning.